



DACC Faculty & Staff
Need Help? Experiencing Technical Difficulties?
This is the SPOT for you!

Problem	Weblink/Procedure	Office at DACC	Phone Number or Email
Log in Password Problems? Forgot Your Log In or Password?	Contact Matt Sawyer, Administrative Data Systems Dept.	Vermilion Hall	443-8881 or msawyer@dacc.edu
Questions About Student Information and Enrollment Ex: Someone is missing from your roster	Call the Admissions/Registration Office	Vermilion Hall	217-443-8758
Class Rosters and/or Grading Questions and Changes	Call the Records Office	Vermilion Hall	217-443-8800
Blackboard Questions	http://www.dacc.edu/online/blackboard/Bb_StudentFAQ.pdf	Maggie Hoover	217-443-8855 mhoover@dacc.edu
Online Classes	Link to Online Classes: http://www.dacc.edu/online/	Maggie Hoover	217-443-8855 mhoover@dacc.edu
How to Funnel One Email Account Into Another	For Student Email Accounts, while in Google mail: <ul style="list-style-type: none"> • Click "Settings" in the upper right, • Select the "Forwarding and POP/IMAP" section. • At this point, you can tell it to forward a copy of incoming mail to some other address. There is also an option to either keep the message or delete it after it has been forwarded. 	Computer & Network Services	cns@dacc.edu
Getting Rid of Spyware	http://www.dacc.edu/online/		